

SERVICE SUPPORT

The Contiweb team is at your disposal 24 hours a day, 7 days a week, 365 days a year and only a phone call away. Our head office teams have immediate access to all the necessary information about the latest technologies and are fully qualified to prepare jobs effectively and efficiently.

Around 40 dedicated field service engineers, supported from Boxmeer (NL) headquarters, guarantee quick and professional customer service in case of breakdowns, revisions, upgrades and process optimizations. We aim to provide the best solutions when problems occur, limiting the impact on your printing operation.

T +31 (0) 485 597 333.

Technical Support

Contiweb's 24/7 technical support is there to guarantee an optimized printing process. Through direct contact with Contiweb specialists, who are supported by advanced remote diagnostic capabilities, in combination with an up-to-date equipment database, we ensure faster diagnostics and interventions.

This allows Contiweb's technical support to provide excellent troubleshooting utilising remote diagnostics via VPN, as well as centralized system information on the historical and present status of your equipment. You benefit from personal advice, tailored to your equipment.

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Training

We know that it's not only the best printing equipment, but also the best qualified personnel that guarantee maximum productivity and printing quality. To help maintain the quality of your printing process, Contiweb's engineers provide professional training in operation, mechanical and electric troubleshooting as well as maintenance to enhance the product knowledge of our customers' technical staff.

With tailor made programs, and many years of experience Contiweb's engineers prepare your personnel so that they can handle everyday printing challenges. Training can be held either in Contiweb's training facilities or at your plant. If you are interested don't hesitate to contact us for a training program that fulfils all your company needs.

